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2 **BEFORE THE ARIZONA STATE BOARD OF PHARMACY**

3 In the Matter of

4 **RALPH TROLLER**

5 Holder of License No. S020335
6 as Pharmacist in the State of Arizona.

Board Case No. 14-0007-PHR

**FINDINGS OF FACT,
CONCLUSIONS OF LAW AND
ORDER FOR REVOCATION**

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8 Pursuant to Notice of Hearing this matter came before the Arizona State Board of
9 Pharmacy (Board) on Thursday, June 29, 2017.

10 The state was represented by the Office of the Attorney General, Jeanne Galvin,
11 Assistant Attorney General, Licensing and Enforcement Section. Ralph Troller was not
12 present. After considering the testimony and evidence presented and the arguments of
13 counsel, the Board hereby adopts the following Findings of Fact and Conclusions of Law,
14 and issues the following Order.

15 **FINDINGS OF FACT**

16 1. On February 14, 2014, Respondent and the Board entered into a Consent
17 Agreement to Issue License With Probation ("2014 Consent Agreement"). Pursuant to
18 the 2014 Consent Agreement, Respondent was issued his Pharmacist License, no.
19 S020335. The license was immediately placed on probation for a period of five (5) years
20 and Respondent was required to enter into a five year agreement with the Pharmacists
21 Assisting Pharmacists in Arizona ("PAPA") program for the purpose of addressing
22 Respondent's alcohol dependency problems.
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1 2. On or about April 2, 2014, Respondent signed a contract with the PAPA
2 program that prohibited him from consuming alcohol and non-prescribed drugs and
3 required him to submit to random urine during screens that test for these substances.

4 3. On or about March 14, 2015, at 8:30 p.m., Respondent arrived for his shift
5 as a pharmacist at Banner Boswell Medical Center. He was the only pharmacist on that
6 shift and responsible for all pharmacy technicians' work. He was noted to be having
7 difficulty walking, slurred speech and having difficulty reading the computer screen. His
8 behavior was described by co-workers as boisterous and disinhibition. On the morning of
9 March 15, 2015, at approximately 3 am, a pharmacy technician took him to the
10 Emergency Department for care. A toxicology screen determined his blood alcohol level
11 to be greater than 0.08g/dl. Respondent was subsequently terminated from Boswell
12 Medical Center.

13 4. In addition, on April 6, 2015, Respondent submitted to a random urine drug
14 screen as part of his PAPA enrollment and the results of that screen were positive for
15 Ethylglucronide.

16 5. In March of 2015, Respondent met with Julian Pickens, Ed.D. for an
17 evaluation regarding the recent relapses. The evaluator recommended that, in addition to
18 other terms, Respondent continue to work closely with his sponsor, attend 90 meetings in
19 addition to other terms, Respondent continue to work closely with his sponsor, attend 90
20 meeting sin 90 days, attend the Meadows for its week-long therapeutic process dealing
21 with trauma and attend weekly relapse prevention groups with Leonard Days for a
22 minimum of six months.

23 6. Given the events of March and April of 2015, in May of 2015, Respondent
24 and the Board entered into an Amended Consent Agreement and Order for Suspension
25 and Probation ("2015 Amended consent"). Pursuant to the terms of the 2015 Amended
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1 Consent Agreement, Respondent's license was suspended for a minimum period of six
2 months (up and through November 27, 2015) and was required to enter into a new five
3 (5) year contract with the PAPA, which included a 5 year period of probation for his
4 license, counseling and random drug screens.

5 7. On or about September 8, 2016, the Board was notified that Respondent's
6 PAPA contract had been terminated due to a positive test result for Ethylglucuronide on
7 August 22, 2016.

8 CONCLUSIONS OF LAW

9 1. The Board possesses jurisdiction over the subject matter and over
10 Respondent.

11 2. The Board may discipline a pharmacist who has engaged in unprofessional
12 conduct. A.R.S. § 32-1927(A) (1).

13 3. The conduct and circumstances described above constitute a violation of
14 A.R.S. § 32-1901.01(B)(1), which is the addiction to the use of alcohol or other drugs to
15 such a degree as to render the licensee unfit to practice the profession of pharmacy.

16 4. The conduct and circumstances above constitute a violation of A.R.S. § 32-
17 1901-01(B)(20) which is violating a formal order, terms of probation, a consent
18 agreement or a stipulation issued to enter into by the board or its executive director
19 pursuant to this chapter.

20 ORDER

21 Based upon the above Findings of Fact and Conclusions of Law, IT IS HEREBY
22 ORDERED AS FOLLOWS:

23 1. License No. S020335, which was issued to Ralph Troller to practice as a
24 Pharmacist in the State of Arizona, is hereby revoked and he is prohibited from applying
25 for a new license for five years from the effective date of this order.

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1 Attorneys for the State of Arizona

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